

INVESTIGATIONS, MEDIATION & DISPUTE RESOLUTION

CT Management Group understands the importance of being fair, thorough, impartial and prompt in dispute resolution and mediations.

Our service is tailored to the particular situation, right down to the Associate selected to assist.

Each investigation is different but our consistent approach is to deliver a

service that provides answers and leads to a fair outcome.

CT Management Group's dispute resolution, mediation and investigations service provides relevant findings through an evidence based written report.

The report's recommendations will support your organisation to resolve the dispute and to implement systems and find development opportunities.

Our highly skilled investigations team has vast experience in investigations, mediations and dispute resolution in Local Government and Not for Profit and all team members are supported by a qualified lawyer.

Contact CT Management Group on 1300 500 392 to discuss how we can assist your organisation.

OUR SERVICES

Workplace investigations:

- Bullying, harassment and discrimination incidents.
- Code of conduct breaches.
- Employee versus employer allegations and disputes.
- Disciplinary and grievance procedure support.
- Performance management and reclassification disputes.

Council investigations:

- Council and Councillor conduct investigations.
- Behavioural conduct investigations.
- Code of conduct breaches.

- Local Government Act compliance issues.
- Conflicts of interest.
- Procurement and sale of land processes.
- Community complaints.
- Audit assessments.

Mediation and dispute resolution:

- Mediation between individuals / groups.
- Dispute resolution options for the Organisation and the workplace.
- Strategic issue assessment to produce consensus outcomes.



CT Management Group offers independent, professional and highly skilled dispute resolution services.



CT Management Group specialises in providing independent financial advisory and leadership services to organisations.

CT MANAGEMENT GROUP SERVICES

Contract and Project Management

- Contract Specifications.
- Contract Management.
- Procurement Policies and Audits.

Financial Services

- Strategic Resource Plan.
- Rating Strategies.
- Financial Sustainability Reviews.
- Long Term Financial Plans.

Service Planning

- Service Plans.
- Service Reviews.
- Community Consultation.

Asset Management

- STEP/NAMAF Program.
- Condition Assessments.
- Renewal Modelling.
- Asset Management Policy, Strategy and Plans.
- Benchmarking.
- GIS Audit & Data Consolidation.
- Waste Management.

Organisation Development

- Organisation Performance Reviews.
- Council Plans.
- Business Plans.
- Investigations.
- Executive Coaching.
- Workforce & Succession Planning.
- Procurement.

Professional Placements

- Senior Executive Recruitment.
- Professional Placements.
- CEO and Director Performance Plans and Appraisals.

CT MANAGEMENT GROUP PRODUCTS

Long Term Financial Plan

Designed to improve financial planning methodologies and highlight the importance of key strategies, our Long Term Financial Plan (LTFP) supports Council's financial sustainability.

Service Cost Evaluation Model (SCEM)

SCEM enables Council to identify its range of services, review costs, service priorities and then define affordable levels of service. In combination with Council's LTFP, the financial sustainability can be assessed.

Strategic Resource Plan (SRP)

A key medium term financial plan summarising resource forecasts over at least a four year term and forming part of the Council Plan (Vic only).

Capital Works Evaluator

Designed to evaluate competing eligible capital works projects, the Capital Works Evaluator (CWE) assists Council in managing and prioritising its capital works program. In combination with the LTFP, Council's capital program, including whole of life cost, is indexed. Indexation rates are user defined.

Financial Ratios Benchmarking

The financial ratio package provides benchmarks of Council's financial performance across a wide range of financial ratios.

CT Connect

CT Connect is a flexible cloud based platform and has the following features:

- A cloud based service hosted by a reputable and reliable vendor.
- Software vendor independent.
- CT Connect can provide GIS, asset and condition data in various formats to suit the most popular vendor financial and asset management systems.
- Secure access by a Council via 'web' interface to access various data/services.
- Provides Councils with a menu of services/tools that can be purchased as and if required.
- Access to a library/knowledge base, benchmarking data etc.
- Promotes shared services for Councils.

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